CAN I EVER RETURN TO THE CASINO?

You can complete and submit an *Application for Re-instatement of Access to the Casinos* available at the Alcohol, Gaming, Fuel and Tobacco Division of Service Nova Scotia. A hearing will be held before the Utility and Review Board and you may be requested to consent to an investigation into your personal and financial affairs. The Board may either grant or deny reinstatement.

WHERE CAN I GO TO GET HELP?

If you are considering voluntary exclusion, it is important to know that there are additional resources available to help you. For more information, visit our Responsible Gambling Resource Centre or call Nova Scotia Health and Wellness' Take 5 Gambling Support Network at 1-888-347-8888 or 711 (TTY) or visit **gamblingsupportnetwork.ca**.

NOVA SCOTIA PROVINCIAL
LOTTERIES & CASINO CORPORATION

gamingns.ca

TAKE 5 GAMBLING SUPPORT NETWORK

The Gambling Support Network provides online and phone support for Nova Scotians and their families who may have gambling-related concerns. The services are free, confidential and available 24 hours a day, seven days a week.

1-888-347-8888 or **TTY access through 711**
gamblingsupportnetwork.ca

For more information, please visit
YOURBESTBET.ca

NOVA SCOTIA PROVINCIAL
LOTTERIES & CASINO CORPORATION

VOLUNTARY SELF-EXCLUSION PROGRAM AT CASINO NOVA SCOTIA

The Voluntary Self-Exclusion Program may be an important first step to getting your gambling under control

responsible Gambling RESOURCE CENTRE

YOURBESTBET

WHAT IS THE VOLUNTARY SELF-EXCLUSION PROGRAM?

The Program enables you to voluntarily ban yourself from both Casino Nova Scotia properties (Halifax and Sydney). By completing a form and having a photograph taken, you will allow Casino Nova Scotia security staff to help keep you away from the Casino property. Research has shown that when voluntary exclusion is combined with treatment, it can be an effective method to stop gambling. The Program is provided by Casino Nova Scotia and may be an important first step to getting your gambling under control.

HOW DO I ACCESS THE PROGRAM?

To access the Program, simply visit the Responsible Gambling Resource Centre or speak to a Casino Nova Scotia staff member.

CAN SOMEONE ELSE DO THIS FOR ME?

Only you can voluntarily exclude yourself from Casino Nova Scotia properties using the Voluntary Self-Exclusion Program.

WHAT HAPPENS WHILE I'M SIGNING UP?

You will meet with a member of the casino staff who has been trained to handle requests for exclusion. The casino staff member will guide you through the process in a private setting. You will be asked to show government-issued identification, complete and sign a *Request for Voluntary Exclusion* form and your photograph will be taken.

WHAT HAPPENS AFTER I VOLUNTARILY EXCLUDE?

If you are a Players Club member, you will be asked to return your card which will be cancelled immediately. Your name will be removed from marketing lists so the casino will not contact you in the future. If you try to visit the properties after you have voluntarily self-excluded, security staff have the authority to refuse you entry and escort you off of the premises.

FROM WHAT EXACTLY WILL I BE EXCLUDED?

You will be prohibited from accessing Casino Nova Scotia properties in Halifax and Sydney, Nova Scotia. This includes the gaming floor, restaurants and entertainment venues located within the properties. This does not include Centre 200 in Sydney.

WHO WILL KNOW?

Signing up for the Program is entirely voluntary and only you can do it. Information collected about you and your participation in the Program will only be shared with casino staff responsible for maintaining the Voluntary Self-Exclusion Program. A copy of your information will be sent to the Alcohol, Gaming, Fuel and Tobacco Division of Service Nova Scotia, the body that regulates gaming in Nova Scotia.

HOW LONG DOES THE EXCLUSION LAST?

The self-imposed ban lasts as long as the player wants, however the earliest date to apply for reinstatement is six months after the date of banning.